

# Terms and conditions

Please read all these terms and conditions.

Last Updated 04/02/2026

As we can accept your order and make a legally enforceable agreement without further reference to you, you must read these terms and conditions to make sure that they contain all that you want and nothing that you are not happy with. If you are not sure about anything, just phone us on 0800 1931 272.

## 1. About Us

These Terms and Conditions will apply to the purchase of the services and goods by you (the **Customer** or **you**) and by P1 Products Ltd (the **Supplier** or **us** or **we**), is a UK-registered business specialising in motor-sport accessories, metal fabrication, and custom engineering;

Operating address: 40 Tweed Crescent, Rushden, NN10 0GS

Company number: 0800 1931 272

Email: [info@p1-productline.co.uk](mailto:info@p1-productline.co.uk)

By accessing or purchasing from our website, you agree to these Terms & Conditions.

## 2. Use of Our Website

- You must be at least 18 years old to place an order.
- You agree not to misuse the website, attempt to hack it, or interfere with its functionality.
- All content, branding, images, and product designs remain the intellectual property of P1 Products Ltd.

## 3. Product Information

- We aim to provide accurate descriptions, images, and specifications.
- As many products are handmade or custom-fabricated, slight variations may occur.
- It is the customer's responsibility to ensure correct fitment before ordering. If unsure, contact us.

#### 4. Orders & Payments

- Orders are only accepted once payment has been successfully processed.
- We reserve the right to refuse or cancel any order at our discretion.
- Prices are listed in GBP and may change without notice.
- Payment is handled securely through our chosen payment provider.

#### 5. Shipping & Delivery

- Delivery times are estimates, not guarantees.
- We are not liable for delays caused by couriers, customs, or circumstances outside our control.
- Risk passes to the customer once the order is delivered to the address provided.

#### 6. Returns & Refunds

We follow UK Consumer Rights Law.

##### 6.1 Standard Products

- Customers have 14 days from delivery to request a return.
- Items must be unused, in original condition, and returned at the customer's expense unless faulty.
- Refunds are issued once the item is inspected and approved.

##### 6.2 Custom or Made-to-Order Items

- Custom-fabricated products, personalised items, or bespoke engineering work cannot be returned or refunded, unless faulty.
- This includes any product built to customer specifications.

##### 6.3 Faulty or Damaged Items

- If an item arrives damaged or faulty, contact us within 48 hours with photos.
- We will repair, replace, or refund depending on the situation.

## 7. Warranty

- Unless stated otherwise, products come with a 12-month warranty covering manufacturing defects only.
- Warranty does not cover misuse, incorrect installation, racing damage, or normal wear and tear.

## 8. Liability

- P1 Products Ltd is not responsible for any indirect, incidental, or consequential damages.
- Motorsport and performance products are used at the customer's own risk.
- Customers are responsible for ensuring products are installed safely and correctly.

## 9. Intellectual Property

- All designs, logos, branding, product concepts, and website content belong to P1 Products Ltd.
- You may not copy, reproduce, or distribute any content without written permission.

## 10. Privacy

- We only collect data necessary to process orders and improve our services.
- We do not sell customer data.
- For full details, see our Privacy Policy.

## 11. Changes to These Terms

We may update these Terms & Conditions at any time. Continued use of the website means you accept the updated terms.

## 12. Governing Law

These Terms & Conditions are governed by the laws of England and Wales. Any disputes will be handled in UK courts